



The British University in Egypt

Student Charter

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Introduction

When students join The British University in Egypt they become part of a learning community that strives to have the student experience at the centre of its thinking. We are committed to providing you with an exceptional academic experience that nurtures your intellectual growth, personal development, and prepares you for a successful future in an ever-changing world.

Our Student Charter outlines our mutual expectations and serves as a guide to fostering a positive and inclusive learning environment for all members of our university community. We encourage all of our students to read the Student Charter so that they know what they can expect from us and what is expected of them during their time at university.

The Charter is not intended to be a binding contract, rather it outlines a common set of principles that students and staff agree will contribute to an exceptional student experience.

The Charter is reviewed annually by student and staff representatives. For further information about the review process, or for questions on the Charter, please contact the Director of Student Services.

Our Commitment to Students

At The British University in Egypt, we are dedicated to creating an environment that empowers students to achieve their full potential. We commit to:

- 1) **Educational Excellence:** Delivering high-quality, **industry led**, education **and** world-class teaching, informed by the latest research, that challenges and inspires our students.
- 2) **Learning Resources:** Providing access to modern learning resources, well-equipped libraries, and cutting-edge technology to enhance your academic journey.
- 3) **Supportive Community:** Cultivating a supportive, inclusive and **accountable** community that respects diversity, promotes well-being and **positive mental health**, and fosters strong connections between students, staff, and alumni.
- 4) **Personal Development:** Offering extra and co-curricular opportunities for personal growth and skill development beyond the classroom, preparing you for lifelong success in a changing world.
- 5) **Social Responsibility:** Ensuring the holistic development of our students and the betterment of society by promoting the principles of and opportunities for Community Engagement, Sustainability, Global Awareness, and Advocacy.

Your Commitment to Us

- 1) **Academic Integrity:** Upholding the highest standards of academic integrity, honesty, and ethical conduct in all academic pursuits.
- 2) **Active Engagement:** Actively engaging and participating in all aspects your learning experience, feeding back, and proactively seeking help when needed.
- 3) **Respectful Conduct:** Treating all members of the university community with respect and consideration, welcoming diversity, and promoting a safe and inclusive environment.
- 4) **Academic Commitment:** Adhering to University deadlines for assessments, projects, and examinations, demonstrating your commitment to your academic responsibilities.
- 5) **Feedback and Student Voice:** Providing constructive feedback to help improve the university's services and participating in efforts to enhance the learning environment.

Our Student Union's Commitment

- 1) **Building Community:** Encouraging a sense of belonging, promoting engagement and fostering diverse student communities
- 2) **Student Voice:** Working with staff, students and Student Representatives to ensure students are at the heart of decision making and that their voices are heard.
- 3) **Opportunities:** Enabling both academic and cultural opportunities that empower students to lead, participate actively, and achieve success, both inside and outside of the classroom.

Our Commitment to Each other

As a community of learning that values all its members, we have the following commitments to each other:

- 1) **Promoting Safety:** Raising our voices against and reporting any instances of bullying, harassment, misconduct, or discrimination, **and proactively valuing a healthy environment**
- 2) **Professionalism and Honesty:** Conducting ourselves in a professional manner at all times; behaving respectfully and with integrity
- 3) **Mutual Respect:** Showing regard for, **and supporting**, one another, fostering teamwork and collaboration.
- 4) **Personal Contribution:** Having a positive impact to our immediate and broader communities, both within and beyond the University
- 5) **Celebrating Achievements:** Embracing a spirit of aspiration and rejoicing in our achievements

Prof Mohammed Loutfi, President and Vice Chancellor

Student Union President